

# Extensions-I

- Consider a model in which:
  - The difficulty of the task,  $\theta$ , is unobservable; and
  - The effort that the manager exerts,  $e$ , is also unobservable.
- However, assume that the relationship between effort and profits is deterministic, given by function  $\pi(e), \dots$ 
  - rather than stochastic (as we described at the beginning of this week).

## Extensions-I

- In this setting, contract pairs  $(w_H, e_H)$  and  $(w_L, e_L)$  can be designed in the same fashion as in the last model we considered (in which  $\theta$  was the only piece of information the principal could not observe).
  - Intuitively, the observation of profits allows the principal to perfectly infer effort, even if effort was not directly observable.
- In particular:
  - The principal offers contract pairs  $(w_H, e_H)$  and  $(w_L, e_L)$  to the agent (same pairs as those found in the hidden information model we just described).
  - Then, the agent privately observes the realization of  $\theta$ .
  - The agent then chooses one of the two contract pairs anticipating that, when profits  $\pi(e_H) = \pi_H$  are observed by the principal, he pays  $w_H$ ; whereas when profits  $\pi(e_L) = \pi_L$  are observed, he pays  $w_L$ .

## Extensions-I

- We can think about this contract as a **direct mechanism** in which:
  - For a given announcement  $\hat{\theta}$  from the agent to the principal, the principal offers a wage-profit pair  $\left( w(\hat{\theta}), \pi(\hat{\theta}) \right)$ .
- From the above analysis of hidden information models (specifically, from the I.C. constraints), the agent has incentives to truthfully report  $\hat{\theta} = \theta_L$  when he observes that the realization of parameter  $\theta$  is  $\theta_L$ , and similarly when he observes that its realization is  $\theta_H$ .

## Extensions-I

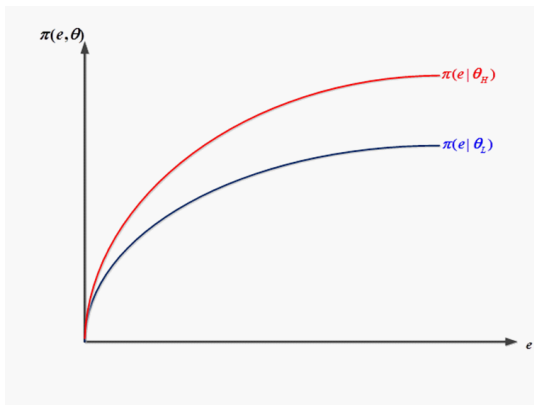
- Indeed, note that for any required profit  $\pi$ , the effort  $\tilde{e}$  necessary to achieve such profit is that solving  $\pi(\tilde{e}) = \pi$ .
- Solving for  $e$ , we obtain the effort function  $\tilde{e}(\pi)$ .
- We can then relabel the manager's effort function  $g(\tilde{e}(\pi), \theta) = \tilde{g}(\pi, \theta)$
- But then, the model is exactly equivalent to the hidden information model we solved above, where:
  - The observable variable is the effort  $\tilde{e}(\pi) = \pi$ , and
  - The unobservable variable is the disutility of effort  $\tilde{g}(\pi, \theta)$ .

## Extensions-II

- In the hidden information model we solved the principal could not observe the realization of  $\theta$ , and thus didn't know the agent's disutility of effort,  $g(e, \theta)$ .
- What if, instead, the principal cannot observe the relationship between effort and profits, i.e., the marginal productivity of effort?
  - Now the disutility of effort is perfectly known,  $g(e)$ .
  - However, the profit function is  $\pi(e, \theta)$ , where...
  - $\pi_e(e, \theta) > 0$ ,  $\pi_{ee}(e, \theta) < 0$ ,  $\pi_\theta(e, \theta) > 0$ , and  $\pi_{e\theta}(e, \theta) > 0$
  - That is, effort increases profits at a decreasing rate; profits increase in the realization of parameter  $\theta$ , and marginal profits also increase in this realization.

## Extensions-II

- Profit function  $\pi(e, \theta)$



## Extensions-II

- Similarly as in the first extension, we can think of direct mechanisms specifying:
  - For a given announcement  $\hat{\theta}$  from the agent to the principal, the principal offers a wage-profit pair  $(w(\hat{\theta}), \pi(\hat{\theta}))$ .
- In this context, the effort  $\tilde{e}$  necessary to achieve any profit level  $\pi$  is that solving  $\pi(\tilde{e}, \theta) = \pi$ .
- Solving for  $e$ , we obtain the effort function  $\tilde{e}(\pi, \theta)$ .
- We can then relabel the manager's effort function as  $g(\tilde{e}(\pi, \theta)) = \tilde{g}(\pi, \theta)$
- But then, the model is exactly equivalent to the hidden information model we solved above, where:
  - The observable variable is the effort  $\tilde{e}(\pi, \theta) = \pi$ , and
  - The unobservable variable is the disutility of effort  $\tilde{g}(\pi, \theta)$ .

## Moral Hazard with multiple signals

- Consider a setting in which the principal, still not observing effort  $e$ , observes profits  $\pi$  and a signal  $s$ , e.g., a middle management report about the manager.
  - Such a signal provides no intrinsic economic value (i.e.,  $s$  does not affect profits), but provides information about the effort  $e$ .
- How should the principal use this information?

$$\frac{1}{v'(w)} = \gamma + \mu \left[ 1 - \frac{f(\pi, s|e_L)}{f(\pi, s|e_H)} \right]$$



## Moral Hazard with multiple signals

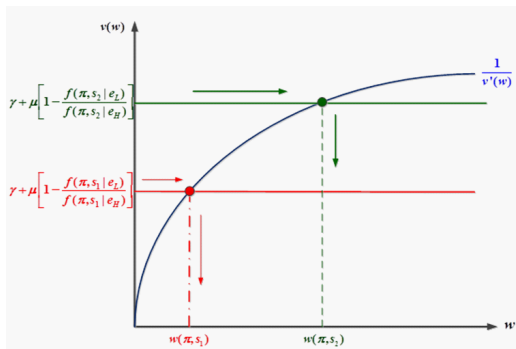
- Variations in  $s$  affect wages only if

$$f(\pi, s|e) \neq f(\pi|e)$$

i.e.,  $\pi$  is *not* a sufficient statistic of  $e$ . Intuitively,  $(\pi, s)$  contains more information about  $e$  than  $\pi$  alone.

- Figure

# Moral Hazard with multiple signals



- Hence, salary is increasing in signal (e.g., middle management report)  $s$ , i.e.,  $w(\pi, s_2) > w(\pi, s_1)$ , if only if

$$\frac{f(\pi, s_1 | e_L)}{f(\pi, s_1 | e_H)} > \frac{f(\pi, s_2 | e_L)}{f(\pi, s_2 | e_H)} \leftarrow \text{the likelihood ratio decreases in the report } s.$$

# Moral Hazard with multiple signals

- **Sufficient statistic theorem** (Holstrom, 1979):
  - The principal conditions the agent's wage on a sufficient statistic for all the signals he receives, e.g.,  $w(\pi, s)$ .

## Moral Hazard with several agents

- Consider now a setting in which the principal deals with  $N$  agents, and can offer a different salary  $w_i$  to each of them (e.g., WSU).
- If the profits that employee  $i$  brings to the firm,  $\pi_i$ , are a function of his effort,  $e_i$ , and that of other employees,  $e_{-i}$ , then

$$f(\pi_i, \pi_{-i} | e_i) \neq f(\pi_i | e_i)$$

- Therefore, the principal uses  $\pi_{-i}$  as an additional signal, and the previous "sufficient statistic theorem" applies, i.e.,  $w_i(\pi_i, \pi_{-i})$ .

## Moral Hazard with several agents

- A similar argument applies if  $\pi_i$  depends on my own effort as agent  $i$ ,  $e_i$ , on an idiosyncratic noise only affecting  $\pi_i$ ,  $\varepsilon_i$ , and on a common noise affecting all employees,  $\varepsilon$ , e.g.,

$$\pi_i = ae_i + b\varepsilon_i + c\varepsilon.$$

- Typical example: sellers of the same product to different clients.
- Then, by the sufficient statistic theorem, the principal offers a salary  $w_i(\pi_i, \pi_{-i})$  to agent  $i$ .

## Moral Hazard with several agents

- If there was no common noise, the principal could separately treat his relationship with each agent as a standard principal-agent model, offering  $w_i(\pi_i)$  to agent  $i$  and inducing effort  $e_i$  for every agent  $i \in N$ .
- However, the presence of a common noise affecting all agents, leads the principal to design a compensation  $w_i(\pi_i, \pi_{-i})$  which depends on both  $\pi_i$  and  $\pi_{-i}$ .
  - Importantly, the salary induces competition, i.e.,  $w_i(\pi_i, \pi_{-i})$  increases in my own outcomes  $\pi_i$  but decreases in the other agents',  $\pi_{-i}$ .
  - This incentive structure helps the principal extract better information about the common noise; see Holmstrom (1982).
- More references in Chapter 8 of Bolton and Dewatripont's *Contract Theory* textbook.

## Future extensions

- Moral hazard with multiple tasks.
  - Tradeoff so the agent dedicates enough time to each of them, which induces less powerful incentives.
  - Section 6.2 in Bolton and Dewatripont's *Contract Theory*.
- Repeated moral hazard.
  - Sections 10.1 and 10.2 in Bolton and Dewatripont.
- Empirical models on moral hazard and adverse selection.
  - Chapter 8 in Bernard Salanie's *The Economics of Contracts*.

# Summary

- **Adverse selection:**

- The employer does not know which type of employee he is hiring.
- That is, the employer doesn't observe the productivity of the employee,  $\theta$ .
  - (Importantly, in adverse selection models the employer doesn't observe the realization of a random variable which is observed by the agent before the contractual relationship starts.)
- In a Spence's labor market signaling game, the employee acts first, using education as a signal of his type.
- In a screening game, the employer acts first, offering a menu of contracts  $(w_H, t_H)$  for the high productivity, and  $(w_L, t_L)$  for the low productivity worker, where  $t_i$  denotes the difficulty of the task.



# Summary

## Adverse Selection

Nature determines  
the agent 's type  
e.g., his productivity,  $\theta$



Time

Principal designs  
the contract



Agent accepts  
or rejects the  
contract



Agent acquires  
education



Outcomes and  
payoffs



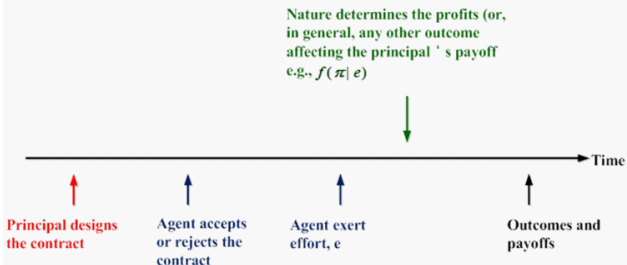
# Summary

- **Moral hazard:**

- The employer knows which type of employee he is hiring, but cannot observe the effort that the employee will exert once he is on the job,  $e$ .
- However, the employer observes profits  $\pi$  (and potentially more signals,  $s$ ) as an imperfect indication of the effort the worker exerted.
  - Hence, the source of uncertainty for the employer is post-contractual, as opposed to pre-contractual in adverse selection models.
- *Standard moral hazard:* we determine salaries first. Then find which effort level is optimal for the principal given those salaries.

# Summary

## Moral Hazard – standard principal-agent model



# Summary

- **Moral hazard:**

- *Hidden information:* the employer observes effort, but the employee gets to observe how difficult the task is (disutility of effort,  $g(e, \theta)$ ) which the employer cannot observe.
  - Hence, the employer is still uninformed about a post-contractual element whose realization only the employee observes.
- *Alternative of hidden info.:* the employee observes how profitable each unit of effort is,  $\pi(e, \theta)$ , but the employer doesn't.
  - He is still uncertain about a post-contractual element whose realization only the employee observes.

# Summary

